

Indicator Description	Indicator Reference	Current				Historic			Comments
		1 April 2009 31 Mar 2010	1 April 2010 31 Mar 2011	Direction of Travel	Target 2010/11	Benchmark (where applicable)	2008/09	2009/10	
Number of households living in temporary accommodation	NI 156	7	3	☺	15	0	10	7	Reduced due to levels of homeless prevention work
Processing of major planning applications determined within 13 weeks	NI 157(a)	100.00%	76.92%	☹	97%	100%	93.75%	100%	1 major application determined out of time again this quarter, this has been the same outcome for the past three quarters now. Although, due to the number of of major applications being received, the percentage has varied over the last 3 quarters.
Processing of minor planning applications determined within 8 weeks	NI 157(b)	95.24%	100.00%	☺	93%	100%	90.41%	95.24%	All minor applications determined within 8 weeks for the 4th quarter running.
Processing of other planning applications determined within 8 weeks	NI 157(c)	98.16%	95.40%	☹	96%	100%	97.83%	98.16%	2 applications determined out of time, which is more than the previous quarter, but application numbers have increased since last quarter. (One of the applications was only 3 days over the 8 week timeframe because it needed to be reported to committee).
New business registration rate (per 10,000 population)	NI 171	51.4	#	NA	4 more than WM rate	68.8	50.9	51.4	Worcestershire County Council advise data will be released January 2012
% of small businesses in an area showing employment growth	NI 172	#	#	NA	2% points above WM rate	15.90%	15.90%	#	Data to be provided by County - date unknown
Average time taken to relet local authority housing (days)	BV 212	22.92	19.55	☺	24 days	NA	27.46	22.92	Performance is well within our target; this continues to be down to teams working together looking at areas to improve. Over the December/January period the weather had an impact on the turn around times for those weeks however the cumulative performance demonstrates that we are improving year on year.
Business events per annum	EC 004	NA	3	NA	2	NA	NA	NA	Events held: 11/5/10 - Redditch Biz Expo, 9/11/10 - Bromsgrove & Redditch Biz Expo, 25/11/10 - Olympic Procurement Workshop.
Number of vacant units in Town Centre	EC 016	NA	39	NA	TBC	NA	NA	NA	The number of vacant units quoted is at 31 March 2011. The majority of vacant units are in the Kingfisher Shopping Centre (82%)

Key to Terms and Symbols			
Improving performance compared to same quarter last year	☺	Data is provisional	*
Worsening performance compared to same quarter last year	☹	Recovery plan in place	(RP)
No change in performance compared to same quarter last year	☺	To be confirmed	TBC
No data available for the period	#	Proxy indicator	(P)
Not applicable for this indicator/period	NA	Lower Super Output Area	LSOA